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## Northwoods Working with State of Ohio on Statewide Document Management

**Solution part of Governor's Office of Health Transformation focus on citizen-centric service**

**DUBLIN, OH—September 12, 2018**—Northwoods is excited to partner with the state of Ohio to implement enterprise document management in all 88 counties to transform human services delivery across the state.

In 2013, the Governor's Office of Health Transformation initiated an eligibility modernization project to simplify and integrate eligibility determinations for Medicaid, Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF).

In the first phase, the Ohio Enterprise Document Management System (EDMS) provided a unified system for Medicaid, SNAP and TANF to simplify client eligibility based on income, streamline state and local responsibility for eligibility determination, and modernize eligibility systems technology. That system was fully implemented in all 88 counties in August.

The second phase rolls out a document management solution to child care, child support and child welfare to help improve coordination of programs for children and share services across local jurisdictions.

The statewide EDMS project is designed to meet the Office of Health Transformation's goals to promote innovation, improve the consumer experience and significantly reduce the costs associated with eligibility processes.

"Northwoods is honored to work with the state of Ohio towards its goal of improving the consumer experience for vulnerable citizens who rely on benefits and services that ensure safety and well-being," said Gary Heinze, president and CEO, Northwoods.

Northwoods also partnered with three state level associations, Ohio Job & Family Services Directors' Association (OJFSDA), Ohio CSEA Directors' Association and Public Children Services Association of Ohio (PCSAO), to deploy the solution successfully to the 16,000 end users statewide serving Ohio's citizens.

"I thank the state, Northwoods and my fellow associations for working to develop a tool unlike anything that exists anywhere in the United States. In my 32 years of working with state government, I've not seen this type of opportunity available," said Joel Potts, executive director, OJFSDA.

### About Northwoods

Northwoods' only focus is helping state and county human services agencies increase service levels and productivity while cutting costs—allowing them to be more effective serving their clients. Northwoods' human services software solutions surface key information workers need to make confident decisions about safety and stability. Northwoods' solutions are designed around caseworkers and social workers, not simply data collection. Northwoods is headquartered in Dublin, Ohio. For more information, visit [teamnorthwoods.com](http://teamnorthwoods.com).

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