Carahsoft has partnered with ServiceNow’s ecosystem of Technology Partners to address the unique requirements government customers face when delivering on their agency’s mission. These Technology Partners have developed certified applications that ServiceNow’s customers can leverage to bring additional value to the Now Platform.

### IT Management

- **n2think**
  - Incident Management Connector for ServiceNow enables IT support to dramatically reduce MTTR across all phases of the incident management process.

- **Precisely**
  - Integrate your maintenance and CMDB systems into ServiceNow for a complete view of your IT infrastructure.

- **PagerDuty**
  - Leverage ServiceNow’s workflow and ticketing capabilities with PagerDuty’s robust on-call scheduling, notifications and escalations.

- **Concerto**
  - Integrate SAP’s Solution Manager 7.2 (SM 7.2) with ServiceNow’s TSM for tickets, shifts, and change management with Concerto’s SNOW Adapter.

- **Perspectium**
  - Connecting customers and service providers, and replicating ServiceNow data without performance impact.

### Productivity & Project Management

- **3CLogic**
  - Automated Testing Platform - provides users a robust set of capabilities to make test automation easier and faster.

- **VividCharts**
  - TyChord is a data-driven platform for Visual IT Infrastructure with real-time data visualizations to users.

- **TicketApp**
  - Tasker streamlines and tracks task activities from end-to-end.

- **VeraTAS**
  - Manage your Enterprise Backup as an asset with the AFFAIRS IT Analytics platform.

- **Nextthink**
  - Network Security Policy Management and Orchestration integrated with ServiceNow.

- **CNet**
  - Real-time transparent visibility and automated asset true-up for IT Incident management.

- **Interbit**
  - Transform Your IT Infrastructure with ServiceNow Integration.

### Human Resources / Telecom

- **Skye**
  - Skye is a better way to IGA Administration where it belongs.

- **3CLogic**
  - Advanced CTI Integration with 3CLogic’s Cloud Communications Platform.

- **Identity Management**
  - Okta
    - Free Single Sign-On, User Provisioning, and Security Features from Okta

- **Implementation Partners**
  - iTech AG
    - iTech AG is a technology consulting firm that helps federal, state and private organizations streamline their operations to achieve better, faster and more predictable results.

### Contract & Document Management

- **ST-AVE**
  - DocGenerator for ServiceNow®

- **Storite**
  - Personalized cloud-based Procurement suite to automate sourcing, procurement, purchasing, and contracts department.

- **Innovista**
  - Innovative applications to enhance the user experience through PDF and Excel Sheet generation in ServiceNow®.

### Identity Governance & Administration

- **Skye**
  - Identity Governance + Administration where it belongs – on the Now Platform.

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