# INTRODUCING GOVERNMENT CLOUD PLUS WE BRING GOVERNMENT AND CITIZENS TOGETHER

sales*f*orce

The U.S. Government and government contractors are faced with unique challenges: managing numerous legacy systems, rising citizen expectations, new cybersecurity threats, and adhering to ever changing regulations and compliance requirements.

Government Cloud Plus enables organizations to rapidly revolutionize the business of government through modern and secure services for their employees, contractors, and customers.

Powered by the Salesforce Customer 360 Platform, Government Cloud Plus empowers a customer centric transformation to build thriving communities and scale mission delivery.

"Today's hyper-connected citizens expect more from government: transparency, simplicity, and trust that their data is secure. Government Cloud Plus delivers on that expectation."

KISHAN CHETAN GM Public Sector Products, Salesforce

## LEADING CLOUD PLATFORM, REIMAGINED FOR GOVERNMENT

## **TRUSTED AND SECURE**

A dedicated instance of The Salesforce Customer 360 designed to address the most stringent unclassified security and compliance requirements of the U.S. Government.

## ACCELERATE TIME TO VALUE

The Salesforce Customer 360 can be rapidly configured and customized to meet a broad range of regulations and agency demands – saving organizations time and money on deployment, maintenance, and compliance.

### **SCALE MISSION IMPACT**

Improve customer satisfaction and employee efficiency through easy to use business applications for federal, state, and local agencies, government contractors, and aerospace and defense organizations.

# GOVERNMENT CLOUD PLUS





#### MARKET LEADING COMPLIANCE INFRASTRUCTURE

#### **U.S. Government Authorizations**

FedRAMP High JAB P-ATO and Department of Defense Impact Level 2.

#### **Commercial Compliance**

Salesforce has undergone System and Organization Control (SOC) examinations semi-annually and has received prestigious International Organization for Standardization (ISO) and International Electrotechnical Commission (IEC) certifications.

#### **Sensitive Data**

Built on AWS GovCloud (US), Salesforce Government Cloud Plus is designed to address the most stringent unclassified security and compliance requirements of the U.S. Government.

#### **Ongoing Security Vigilance**

Rigorous security monitoring and remediation program aligned with FedRAMP and DoD requirements including annual third party assessments (3PAO) to evaluate security controls.

#### DEDICATED U.S. LOCATED AND OPERATED

#### **U.S. Government Only**

Dedicated infrastructure for use only by U.S. federal, state, and local agencies, government contractors, and aerospace and defense organizations.

#### **U.S. Data Centers**

Customer Data is processed and stored solely within the continental U.S.

#### **U.S. Citizens**

Operated and supported by screened and qualified U.S. citizens.

#### GOVERNMENT CLOUD PREMIER+ SUCCESS PLAN

#### **Drive Adoption**

Access exclusive success programs and 1-on-1 engagements through Salesforce Accelerators & Success Managers to provide you recommendations, and release readiness.

#### **Get Support**

Get direct access to our highly skilled U.S. Citizen support team for expert answers fast – whether you have how-to questions, technical issues, or need to troubleshoot code.

#### **Boost Productivity**

Extend your team's capacity and achieve maximum Salesforce ROI with the Premier+ Success Plan's fast, expert, and personalized experience.

# Visit Salesforce.com/government to learn about our solutions for the Government.

For more information: Please visit https://sforce.com/2ZXdqBB for a current list of compliance and security certifications. Contact your Salesforce Account Executive to learn how we can help you accelerate your mission success.

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