End User Agreement

Shipping
We ship via United Parcel Service, USPS and FedEx. We ship every day M-F (holidays excluded). Unless otherwise noted, your course materials will ship within two business days of receipt of your order and/or credit card approval. Orders requesting priority shipping must be received by 12:00 PM P.S.T. to ensure same day shipping. Orders requesting expedited shipping which are received after 12:00 PM P.S.T. will ship the next business day. All Course Materials will ship to you for free. This applies to "Standard Shipping" which will be FedEx, UPS or USPS Ground (30 days for delivery).

Rescheduling
Individual course clients may reschedule a class without charge if rescheduling is requested at least FOURTEEN days prior to the class date.

eSyncTraining, Inc. reserves the right to reschedule a class if the instructor becomes ill or has some other reason that he/she could not teach the class. In no event shall eSyncTraining be liable for any incidental, indirect, special or consequential damages, resulting from rescheduling or training. This paragraph shall not impair the U.S. Government’s right to recover for fraud or crimes arising out of or related to this Contract under any federal fraud statute, including the False Claims Act, 31 U.S.C. §§ 3729-3733. Furthermore, this paragraph shall not impair nor prejudice the U.S. Government’s right to EXPRESS remedies provided in the Contract (i.e. clauses 552.238-72 – Price Reductions, clause 52.212-4(h) - Patent Indemnification, Liability for Injury or Damage (Section 3 of the Price List), and GSAR 552.215-72 – Price Adjustment – Failure to Provide Accurate Information).

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