

OSD/JSP Adobe JELA II BPA RFQ Protocol

Thank you for your interest in the Adobe JELA II BPA. I'm including some details below for your reference to the JELA and the license request process that the OSD/JSP JELA Trusted Agent implemented for users with requirements under this contract.

Contract Information & Customer Resources:

- Adobe JELA Contract Information - <http://www.carahsoft.com/vendors/adobe-jela> (The JELA contract was extended on September 30th, 2016 and was awarded by DISA/DITCO to prime, CDWG. The JELA II BPA Contract includes U.S. Army, U.S. Air Force, DISA, OSD, JSP, DHA and JCS but is not limited to those agencies. Agencies outside of the aforementioned that wish to buy-in to the JELA might do so after discussions with Adobe and potential meetings with DoD internally. The contract link will also give you some guidance around what products are available under the JELA, FAQ's, etc. Products include Acrobat, AEM (Adobe Experience Manager) Forms, CoN approved Creative Cloud Enterprise (CCE) Full Deployments, Creative Cloud Single Applications (i.e. CC Photoshop), and PPBU products (including Captivate, Presenter, ColdFusion, etc). For more clarity on what's included, please either contact me directly or send an e-mail to Adobe-JELA@carahsoft.com
- Adobe Webinars and Events (upcoming and archived): <http://www.carahsoft.com/learn/vendor/299-Adobe#events>
- Adobe TV - <http://tv.adobe.com/> (This is a great resource for you to view tutorials, product information, archived events, etc).
- On-Demand Training Portal Details: <http://www.carahsoft.com/vendors/adobe-jela#training>

License Request Process for OSD/JSP:

- Submit request to Patrick.h.hummel.civ@mail.mil, 703-695-4139
- Information to be included with your request includes:
 - Your Name
 - Your Phone Number
 - Your E-Mail Address
 - The Agency/Sub Agency this requirement supports
 - Qty of Licenses Needed
 - Product Needed
- Once Submitted to the OSD/JSP representative for the JELA, the appropriate individuals will review your request and will assist in next steps to obtain pricing from the reseller prime, CDWG.
- Once Approved, quote request will be submitted to adobejela@cdwg.com (either by end user or the JELA OSD TA)

Acrobat Pro and AEM Forms requirements under the Adobe JELA II BPA still need to route through the same request process as above. However, since Acrobat Pro and AEM Forms was purchased at what each agency enrollee on the BPA considered their Full Time Employee (FTE) count or their

"Enterprise", users with requirements for these products will not see a bill or invoice as they're paid for at the parent agency level. They are categorized as Unlimited on this contract.

Please reach out to me with any questions you might have pertaining to the Adobe JELA, or send an e-mail to adobe-jela@carahsoft.com and we'll be happy to speak with you!