

Voluntary Product Accessibility Template (VPAT)

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Product name: Pentaho Business Analytics

Product Components: User Console, Report Designer, Spoon (Data Integration Designer)

Product Version: 4.8

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Voluntary Product Accessibility Template

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Section 1194.22 Web-based internet information and applications	Level of Support Varies by Individual Requirement	Please refer to the VPAT Details
Section 1194.23 Telecommunications Products	Not Applicable	Not a telecommunications product
Section 1194.24 Video and Multi-media Products	Not Applicable	Not a multimedia product.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not a hardware product.
Section 1194.31 Functional Performance Criteria	Level of Support Varies by Individual Requirement	Please refer to the VPAT Details
Section 1194.41 Information, Documentation and Support	Supported	Please refer to the VPAT Details

Section 1194.21 Software Applications and Operating Systems - Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanation
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supported with Exceptions</p>	<p>Report Designer and Spoon provide the ability to operate most functions using the keyboard.</p> <p>Exceptions Include:</p> <ul style="list-style-type: none"> • Field pickers do not support using the keyboard to multi-select non-contiguous in Report Designer task panes. Workaround is to select these items individually or use Shift+Arrow Keys to select a group at a time. • Right-click menus can't be scrolled with only the keyboard. <p>The User Console does not currently support keyboard-only interactions in most areas.</p> <p>Examples Include:</p> <ul style="list-style-type: none"> • User Console menubar and toolbar do not support keyboard interactions. • Drag and drop content creation in Interactive Reporting and Analyzer
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications</p>	<p>Supported</p>	

<p>also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>		
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supported with Exception</p>	<p>Report Designer and Spoon provide good visual indicators of focus.</p> <p>The User Console provides visual focus indicators in the form of tooltips and highlighting for interactive elements such as button controls, checkboxes, or blinking cursors on text inputs.</p> <p>Many of the more graphical UI elements such as charts are not exposed to Assistive Technology.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supported with Exception</p>	<p>There are some internal object menus that are not exposed to Assistive Technologies other than as a list.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supported</p>	
<p>(f) Textual information shall be</p>	<p>Supported with Exceptions</p>	<p>Pentaho Data Integration's</p>

<p>provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>		<p>design tool (Spoon) uses native operating system controls that support this requirement.</p> <p>Examples of unsupported areas:</p> <p>Report Designer contains a number of UI elements that do not set the Automation IDs.</p> <p>User Console (browser-based) contains a number of UI elements that do not set the Automation IDs.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supported with Exceptions</p>	<p>Examples of exceptions:</p> <p>Spoon fully supports high contrast modes with the exception of a couple of defects including hard-coded white backgrounds on tab elements and the background color of step dialogs.</p> <p>Report Designer supports Java's Pluggable Look and Feel (PLAF) allowing you to take advantage of High Contrast look and feel plugins (not provided by default).</p> <p>Pentaho User Console (browser based) supports theming via CSS which allows designers to create high contrast displays.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supported</p>	
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supported</p>	<p>Conditional Formatting is not recommended for color-blind customer. We recommend using Data Bars or Trend arrows as an alternative.</p>

<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Supported</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported</p>	
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Not Applicable</p>	<p>Spoon and Report Designer are desktop applications containing no forms.</p> <p>The User Console (thin client) does not use forms to collect user input.</p>

Section 1194.22 Web-based Internet information and applications – Detail

Voluntary Product Accessibility Template

Criteria	Support Feature	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with Exceptions	Report Designer, Spoon Not Applicable Toolbar buttons in the User Console do not provide a text equivalent.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported with Exceptions	Almost all Pentaho visualizations have a data table equivalent. Conditional formatting in Analyzer is an exception where the information is conveyed purely using colors. Visual trend indicators are recommended as an alternative to conditional formatting for color-blind customers.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supported	Note: Only applies to linked charts in Pentaho Reporting. Charts in Analyzer are SVG-based.
(g) Row and column headers shall be identified for data tables.	Supported	Report Designer provides full control over creation of HTML tables.

<p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p>	<p>Not Supported</p>	<p>Report Designer provides full control over creation of HTML tables.</p>
<p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p>	<p>Supported</p>	
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported</p>	
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Not Applicable</p>	
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supported with Exception</p>	<p>Many of the java script visual components in the User Console are not recognized by Assistive Technology.</p> <p>For delivering accessible solutions, we recommend providing end users with direct access to Pentaho Reports designed for accessibility outside the context of the User Console.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Not Applicable</p>	

<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Not Supported</p>	<p>There are some products such as Analyzer</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supported with Exceptions</p>	<p>We provide the ability to open content items in a new window which eliminates navigation items like the Solution Browser, toolbars, menubars, etc.</p> <p>Solution designers can also directly embed content (i.e. Reports, Dashboards, and Analyzer Reports) in another website or application with custom navigation.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Not Applicable</p>	

Section 1194.23 Telecommunications Products – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not Applicable	
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a	Not Applicable	

Criteria	Supporting Feature	Remarks and Explanations
<p>minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.</p>		
<p>(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.</p>	Not Applicable	
<p>(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p>	Not Applicable	
<p>(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p>	Not Applicable	
<p>(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>	Not Applicable	
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely</p>	Not Applicable	

Criteria	Supporting Feature	Remarks and Explanations
discernible without activating the controls or keys.		
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not Applicable	
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not Applicable	
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not Applicable	

Section 1194.24 Video and Multi-media Products – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
<p>(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	Not Applicable	
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	Not Applicable	
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	Not Applicable	
<p>(d) All training and informational</p>	Not Applicable	

Criteria	Supporting Feature	Remarks and Explanations
video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.		
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not Applicable	

Section 1194.25 Self-Contained, Closed Products – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not Applicable	
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not Applicable	
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above	Not Applicable	

Criteria	Supporting Feature	Remarks and Explanations
the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.		
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable	
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable	
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Not Applicable	
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches	Not Applicable	

Criteria	Supporting Feature	Remarks and Explanations
maximum and 15 inches minimum above the floor.		
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable	
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable	

Section 1194.26 Desktop and Portable Computers – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not Applicable	

Section 1194.31 Functional Performance Criteria – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supported with Exception</p>	<p>Many business analytics use cases such as Data Discovery and Interactive Analysis are dependent on a visual delivery.</p> <p>For sight-impaired customers, we recommend a reporting based approach with reports designed properly for the sight impaired to include appropriate ALT tags for integration with Assistive Technologies.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supported with Exception</p>	<p>Pentaho supports enlarged print but not all aspects are supported by audio or Assistive Technology.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Not Applicable</p>	
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing</p>	<p>Not Applicable</p>	

devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Not Supported	

Section 1194.41 Information, Documentation and Support – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online documentation is available at http://infocenter.pentaho.com/help/index.jsp
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Pentaho can produce alternative format documentation for customers upon request.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Pentaho support can respond to customers either in written or verbal format in order to accommodate any disabilities.

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