

## USAF Adobe JELA II BPA RFQ Protocol

Thank you for your interest in the Adobe JELA II BPA. I'm including some information below for the Adobe JELA II BPA as well as resources pertaining to the license request process that the US Air Force JELA Representative implemented for any product requirements under the Adobe JELA II BPA.

### **Contract Information & Customer Resources:**

- Adobe JELA Contract Information - <http://www.carahsoft.com/vendors/adobe-jela> (The JELA contract was extended on September 30th, 2016 and was awarded by DISA/DITCO to prime, CDWG. The JELA II BPA Contract includes U.S. Army, U.S. Air Force, DISA, OSD, JSP, DHA and JCS but is not limited to those agencies. Agencies outside of the aforementioned that wish to buy-in to the JELA might do so after discussions with Adobe and potential meetings with DoD internally. The contract link will also give you some guidance around what products are available under the JELA, FAQ's, etc. Products include Acrobat Pro, AEM (Adobe Experience Manager) Forms, Creative Cloud Enterprise (CCE) Full Deployments, Creative Cloud Single Applications (i.e. CC Photoshop), and PPBU products (including Captivate, Presenter, ColdFusion, etc). For more clarity on what's included, please either contact me directly or send an e-mail to [Adobe-JELA@carahsoft.com](mailto:Adobe-JELA@carahsoft.com)
- On-Demand Training for Adobe JELA II BPA Registration Instructions: <http://www.carahsoft.com/vendors/adobe-jela#training>
- Adobe Webinars and Events (upcoming and archived): <http://www.carahsoft.com/learn/vendor/299-Adobe#events>

### **USAF License Request Information:**

For customers within the US Air Force that wish to request licenses/pricing for any Creative Cloud Full Suite, or Creative Cloud Single Applications (i.e. Photoshop, Illustrator, InDesign, etc) please send an e-mail directly to the following e-mail alias for approvals from your Adobe JELA II BPA appointed Trusted Agent: [afspc.afspca236a6xr.aflicensing-support@us.af.mil](mailto:afspc.afspca236a6xr.aflicensing-support@us.af.mil). The following information will be required when submitting a request:

- Requestor Name
- Title
- Requestor Department/Organization
- Requestor Phone
- Requestor E-Mail
- License Requirement (including Quantity and Product specification)

If you have a requirement for any of the products below under Adobe's PPBU, you may go directly to the prime reseller, CDWG to obtain a quote without adding a layer of approvals: [adobejela@cdwg.com](mailto:adobejela@cdwg.com)

- ColdFusion Enterprise
- ColdFusion Builder
- Captivate
- Presenter
- FrameMaker

- FrameMaker XMLAuthor
- FrameMaker Pub Server
- RoboHelp Office
- RoboHelp Server
- Adobe Tech Suite

**For any Acrobat Pro or AEM Forms requirements, you may reach out directly to [afspc.afspca236a6xr.aflicensingsupport@us.af.mil](mailto:afspc.afspca236a6xr.aflicensingsupport@us.af.mil). Acrobat Pro and AEM Forms are considered Unlimited on the Adobe JELA II BPA. Since payments are already made for the entire USAF Enterprise for Acrobat and AEM Forms, end users never see a bill or invoice for those products.**

Please reach out to me with any questions you might have pertaining to the Adobe JELA, or send an e-mail to [adobe-jela@carahsoft.com](mailto:adobe-jela@carahsoft.com) and we'll be happy to speak with you!