

Pentaho Customer Case Study: Unionfidi



Driving Performance with Reporting, Analysis, and Dashboards



Customer Overview

With more than 8,600 customers and almost 1 billion Euros in guarantees, Unionfidi is the leading Italian private collective guarantees consortium.

Partner: Two Heads

Two Heads is an Italian services company focused on security, VoIP applications and business intelligence. The Two Heads team includes exceptional young programmers as well as seasoned IT professionals.



Key Business Challenges

Prior to the deployment of this solution, Unionfidi's reporting was scattered and difficult to manage, and it was hard for business users to access and analyze Key Performance Indicators (KPIs), across different business areas.

Technical Environment

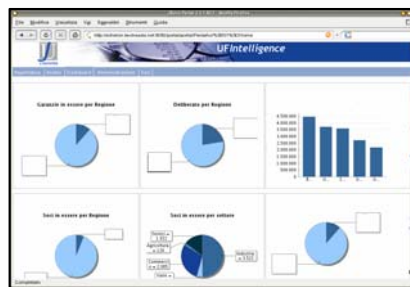
- 2 CPU Intel Linux Server
- PostgreSQL database
- JBoss Portal
- Integrated authentication
- 40 Users

Pentaho Modules Deployed

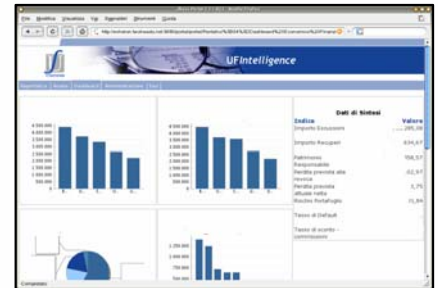
- Pentaho Reporting
- Pentaho Analysis
- Pentaho Dashboards
- Pentaho BI Platform
- Pentaho Data Integration

Deployment/Rollout Overview

Design and deployment took 8 weeks to complete. A complete BI solution has been implemented. From dimensional modeling and data warehouse generation with Pentaho Data Integration as well as dashboard and report design, with regularly scheduled reports "bursted" to users via e-mail. The application has been tailored to match Unionfidi's desired look-and-feel, and integrated with JBoss Portal.



Market Dashboard Example



Economic Dashboard Example

Results/ROI

- Improved response time to customer needs
- Fast, reliable, centralized access to company information
- Complete delivery of business intelligence as a "service"

Why Pentaho?

"Pentaho provides a great solution for us, addressed our technical and business requirements, was quick to deploy, and provided far better value than other alternatives."

*Davide De Ruvo
CIO, Unionfidi*

Future Plans

- Additional dashboards
- Self-service reporting

© 2006, Pentaho. All rights reserved.

Visit www.pentaho.org to join the community and learn more about how Pentaho and open source can change the way your company uses information.

E-Mail: communityconnection@pentaho.org
Sales Inquiries: sales@pentaho.org
Alliances: alliances@pentaho.org
Phone: +1 407-812-OPEN (6736)
Fax: +1 407-517-4575