

Date: 08/19/2014

Name of Product: Tripwire Configuration Compliance Manager

For more Information: http://www.tripwire.com/it-security-software/scm/ccm/

Criteria	Description of Support	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supported with Exceptions	See section 1194.21 below.
Section 1194.22 Web-based internet information and applications	Not applicable	Tripwire Configuration Compliance Manager is not considered a web-based internet information and applications product. See section 1194.22 below.
Section 1194.23 Telecommunications Products	Not applicable	Tripwire Configuration Compliance Manager is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not applicable	Tripwire Configuration Compliance Manager does not use multimedia.
Section 1194.25 Self-Contained, Closed Products	Not applicable	Tripwire Configuration Compliance Manager is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not applicable	Tripwire Configuration Compliance Manager is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supported with Exceptions	See section 1194.31 below.
Section 1194.41 (a) Information, Documentation and Support	Supported	See section 1194.41 below.

1. Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Description of Support	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported Keyboard-only navigation is possible throughout the Tripwire Configuration Compliance Manager console. Keyboard shortcuts are defined for all menu items.	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported Tripwire Configuration Compliance Manager does not interfere with accessibility features of other products or the underlying operating system.	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Partially Supported	Input focus is highlighted throughout the Tripwire Configuration Compliance Manager Console, but is not programmatically exposed to Assistive Technology.

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Not Supported	Semantic information about user interface objects is incomplete.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported Tripwire Configuration Compliance Manager makes use of bitmaps, primarily as icons. Each icon is used for a single purpose and is used consistently throughout the user interface.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported Tripwire Configuration Compliance Manager uses standard functions to send text to the operating system.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported with Exceptions Tripwire Configuration Compliance Manager does not override Windows contrast or color selections.	Exception: The Tripwire Configuration Compliance Manager console has limited support for changing the typeface of screen fonts.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable Tripwire Configuration Compliance Manager makes no use of animated presentations.	

(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported When colors are used to convey information, that information is also conveyed in alternative non-color ways.		
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable Tripwire Configuration Compliance Manager does not permit users to adjust color and contrast settings.		
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported Tripwire Configuration Compliance Manager does not use flashing or blinking interface elements.		
(I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Supported	Interface elements are not available to assistive technology.	

2. Section 1194.31 Functional Performance Criteria - Detail

Criteria	Description of Support	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not Supported	All modes of operation and information retrieval require user vision. Interface elements do not support Assistive Technology.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Not Supported	The Tripwire Configuration Compliance Manager console has limited support for changing the typeface of screen fonts.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported Tripwire Configuration Compliance Manager does not require user hearing for access to any application functionality. Supported Tripwire Configuration Compliance Manager does not require user hearing for access to any application functionality.	

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported Tripwire Configuration Compliance Manager does not require speech recognition.	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Not Applicable	Addressed by Operating System; See 1194.21 (b)

3. Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Description of Support	Remarks and explanations
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported Documentation is available in multiple electronic formats including Windows Help and PDF.	
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported A description of accessibility and compatibility features is available upon request.	
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supported Support services are available by both telephone and e-mail.	

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Updated 08/19/2014. Tripwire regularly updates its websites and provides new information about the accessibility of products as that information becomes available.



Tripwire IP360 Voluntary Product Accesibility Template



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Compliance Overview

Tripwire is dedicated to providing high quality solutions that are accessible to people with disabilities. In particular, Tripwire is committed to ensuring full compliance with the Section 508 accessibility standards. To this end, Tripwire has undertaken a substantial project to ensure the accessibility of IP360. To accomplish this goal, Tripwire previously contracted with SSB Technologies to detect and recommend solutions to address accessibility errors found in this application. SSB Technologies performed an Initial Assessment of the IP360 application version 6.2 in March 2009 and made specific recommendations to Tripwire which allowed Tripwire to bring the application into a high level of compliance with the Section 508 requirements. Tripwire has implemented these enhancements and has maintained the application as required, through IP360 version 7.2.2.

The information contained within this VPAT is a result of an independent assessment performed by SSB Technologies and any changes or updates made by Tripwire since that assessment. The initial testing included, but was not limited to, manual code review, automated testing and assistive technology testing using multiple versions and types of assistive technologies—including the screen reader Job Access with Speech (JAWS) and the screen magnification software Magnification in Color (MAGic). Through these efforts, Tripwire has been able to both bring the applications into a high level of compliance with Section 508, and provide assistive technology users with an optimal user experience.



Compliance Detail

Date: June 26, 2009 (revised: October 4, 2013)

Application: IP360 (Initial assessment was done on IP360 6.2, follow on review of Section 508 support was done for

IP360 7.2.2)

Contact for more Information: Tim Erlin (<u>terlin@tripwire.com</u>).

Compliance Summary

Guideline	Applicable	Compliant
§1194.21 - Software Applications and Operating Systems	No	N/A
§1194.22 – Web based Intranet and Internet Information and Systems	Yes	Supported
§1194.23 - Telecommunications Products	No	N/A
§1194.24 - Video and Multimedia Products	No	N/A
§1194.25 - Self-Contained, Closed Products	No	N/A
§1194.26 - Desktop and Portable Computers	No	N/A
§1194.31 - Functional Performance Criteria	Yes	Supported
§1194.41 - Information, Documentation, Support	Yes	Supported

Support Levels

Fully Supported	Fully supported throughout the entire program with no exceptions.
Supported	Generally supported throughout the entire program with few exceptions.
Partially Supported	Supported in certain sections of the application.
Not Supported	Not supported in the application.



Compliance Detail

§1194.22 - Web-based Internet Information and Applications

Criteria	Supporting Features	Remarks and Explanations
Criteria (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Fully Supported	Remarks and Explanations Tripwire provides informative alternative text for all images, and provides long descriptions for all charts and graphs. For additional information please note the Long Descriptions section and the Image and Text Links section in the Accessibility ReadMe appended to this
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Fully Supported	VPAT. IP360 does not utilize any time-based multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	The IP360 application does not use color as the sole means of conveying information. For additional information please note the Color section in the Accessibility ReadMe appended to this VPAT.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Fully Supported	The IP360 application can be read without style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Fully Supported	The IP360 application does not utilize server side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Fully Supported	The IP360 application does not utilize client side image maps.
(g) Row and column headers shall be identified for data tables.	Fully Supported	Tripwire utilizes the TH element to identify row and column headers. For additional information please note the Table Headers section in the Accessibility ReadMe appended to this VPAT. See reference to Adobe Flash section of this document.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical	Fully Supported	Tripwire utilizes both the SCOPE attribute and the ID and HEADERS attributes to define



levels of row or column headers.		cell association.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Fully Supported	Tripwire utilizes the TITLE attribute inside of IFRAME elements to properly describe frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Fully Supported	The IP360 application does not use blinking or flickering elements.
(k) A text-only web page shall be provided as a last resort method for bringing a web site into compliance with the other requirements in §1194.22. The content of the text-only page shall be updated whenever the primary page changes.	Fully Supported	Tripwire is committed to ensuring that its standard interface is accessible and does not rely on alternative pages.
(I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported All script functionality has been tested with JAWS.	Tripwire utilizes assistive technology experts and disabled users to test all scripts found in the application.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (I).	Fully Supported	Tripwire requires the Adobe Flash Player as a plug-in. Adobe Flash Player supports JAWS. See note on Adobe Flash section of this document.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Tripwire explicitly associates all form fields with a LABEL element or TITLE attribute. See Adobe Flash section for details.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Fully Supported	Tripwire has implemented a mechanism for enabling users to skip past repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported	Tripwire utilizes time based sessions to ensure the security of connections to the application. Testing with assistive technology has



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	indicated that these sessions do
	not impair usability for disabled
	users.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.



§1194.31 – Functional Performance Criteria

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and	Supported	Tripwire has tested the
information retrieval that does not		applications with both JAWS
require user vision shall be provided,		and MAGic. Any issues
or support for Assistive Technology		pertaining to usability with
used by people who are blind or		these assistive technologies
visually impaired shall be provided.		have been noted specifically in
		the document section relating
		to <u>§1194.22 - Web-based</u>
		Internet Information and
		Applications.
(b) At least one mode of operation and	Fully Supported	The IP360 application is
information retrieval that does not		compatible with leading screen
require visual acuity greater than		magnification software
20/70 shall be provided in audio and		programs.
enlarged print output working		
together or independently, or support		
for Assistive Technology used by		
people who are visually impaired shall		
be provided.		
(c) At least one mode of operation and	Fully Supported	The IP360 application does not
information retrieval that does not		require user hearing for
require user hearing shall be provided,		operation and information
or support for Assistive Technology		retrieval.
used by people who are deaf or hard		
of hearing shall be provided.		
(d) Where audio information is	Fully Supported	The IP360 application does not
important for the use of a product, at		communicate information in an
least one mode of operation and		auditory fashion.
information retrieval shall be provided		
in an enhanced auditory fashion, or		
support for assistive hearing devices		
shall be provided.		
(e) At least one mode of operation and	Fully Supported	The IP360 application does not
information retrieval that does not		require speech to be used.
require user speech shall be provided,		
or support for Assistive Technology		
used by people with disabilities shall		
be provided.		



(f) At least one mode of operation and	Fully Supported	The IP360 application does not
information retrieval that does not		require fine motor control or
require fine motor control or		simultaneous actions to be
simultaneous actions and that is		performed.
operable with limited reach and		
strength must be provided.		



§1194.41 – Information, Documentation, Support

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation	Fully Supported	Upon request, documentation
provided to end-users shall be made		that can be provided in
available in alternate formats upon		alternate formats, will be
request, at no additional charge.		furnished by Tripwire at no
		additional charge. For
		additional information please
		consult the <u>Alternate Format</u>
		Request section of the
		Accessibility ReadMe appended
		to this VPAT.
(b) End-users shall have access to a	Fully Supported	The IP360 application contains
description of the accessibility and		an accessibility readme file that
compatibility features of products in		describes the accessibility
alternate formats or alternate		enhancements found in the
methods upon request, at no		product. This ReadMe can be
additional charge.		found both appended to this
		VPAT or by request from the
		Tripwire website. For
		additional information please
		consult the <u>Accessibility</u>
		Support section of the
		Accessibility ReadMe appended
		to this VPAT.
(c) Support services for products shall	Fully Supported	Cases can be submitted to
accommodate the communication		support via phone, e-mail, and
needs of end-users with disabilities.		web submission. TTY / TDD
		communication is provided
		upon request. For additional
		information please consult the
		Accessibility Support section of
		the Accessibility ReadMe
		appended to this VPAT.



Accessibility Features Overview

The IP360 application from Tripwire provides support for leading assistive technologies and contains enhancements to ensure accessibility. A variety of accessibility features are available that ensure all users have access to all application functionality. The IP360 application provides long descriptions for all charts and graphs, hierarchical information for the side navigation, and specific information describing image links and form fields tailored to optimize the user experience in assistive technology.

Tripwire is dedicated to providing high quality information technology that is accessible to people with disabilities. In particular, Tripwire is committed to ensuring full compliance with the Section 508 accessibility standards. To this end, Tripwire has undertaken a substantial project to ensure the accessibility of the IP360 application and has continued to address all accessibility issues that come to its attention.

Notes on Section 508 support using Adobe Flash

IP360 uses Adobe Flash for some user interface screens. Tripwire recommends that all users of JAWS 8, 9, or 10 download the latest Adobe Flash player. In addition the following script will need to be used: JAWS scripts for Flex 2 and 3 (build 263, 11/19/2009). Scripts are not required for JAWS version 11 or newer. Please reference the following information on Adobe's web site: http://www.adobe.com/accessibility/products/flex/jaws.html .

Also reference Adobe's VPAT document on their web site: http://www.adobe.com/accessibility/products/compliance/flex 3 sdk 508.html

Accessibility Features

Long Descriptions

The charts and graphs generated when running a report all have long descriptions. Users can select long descriptions to find accessible equivalents of the data contained within the chart or graph in text form.

Hierarchical Information

The items in the side navigation contain header information. JAWS users can press INSERT+F6 to obtain a list of those headings to easily navigate through the side navigation.

Alternate Format Request

Copies of product documentation are provided in alternate formats upon request. To request a copy of the product documentation in a different format, please e-mail support@tripwire.com.



General Information

Portions of the IP360 exhibit behaviors that may not be construed as 508 compliant. A majority of those behaviors have been purposely implemented in order to provide users with the most optimal workflow.

Image and Text Links

Users should use their speech and sounds manager to have JAWS identify any image or text links with TITLE attributes. When reading in image links and text links, toggle between the TITLE attributes and the text link using INSERT+V.

Color

When viewing the host detail of a technical report, the scoring is colored using a gradual coloring scheme from highest to lowest. Color does not equate to a specific threshold or status. Color is purely meant to give users a quick visual estimate on their status. Non-sighted users can derive this same information just as quickly by using their table keys to read in threshold information found in the score column header.

Table Headers

In some instances, table headers have been used to markup titles for different forms. Automated testing tools may trigger incomplete data table markup violations. Tripwire has identified this issue and plans on replacing the markup with title headers.

Device Dependent Event Handlers

Automated testing tools may generate a number of false positives relating to device dependent event handlers. The event handlers are purely acetic in nature and do not add any functionality to the page.

Accessibility Support

Support for issues related to the accessibility of IP360 is available through the Tripwire website (www.tripwire.com). Issues specifically relating to the accessibility of IP360 can be addressed by e-mailing support@tripwire.com.





Date: 03/18/2014

Name of Product: Tripwire Suite360 Intelligence Hub

Contact for more Information: http://www.tripwire.com/it-security-software/security-analytics-reporting/tripwire-suite360-intelligence-hub/

kbaker@tripwire.com

Criteria	Applicable	Compliance
Section 1194.21 Software Applications and Operating Systems	Applicable	Supported with Exceptions
Section 1194.22 Web-based internet information and applications	Applicable	Supported with Exceptions
Section 1194.23 Telecommunications Products	Not applicable	-
Section 1194.24 Video and Multi-media Products	Not applicable	-
Section 1194.25 Self-Contained, Closed Products	Not applicable	-
Section 1194.26 Desktop and Portable Computers	Not applicable	-
Section 1194.31 Functional Performance Criteria	Applicable	Supported with Exceptions
Section 1194.41 (a) Information, Documentation and Support	Applicable	Supported

1. Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Description of Support	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Partially Supported	Keyboard-only navigation is possible throughout the installation and configuration wizards and a command-line interface is available for many administrative functions. Keyboard-only navigation is available in some sections of the portal.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Support in the portal is based on section 1194.21(c) of the Adobe Flash Player VPAT.

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Partially Supported	Semantic information about some user interface objects in the portal is not available to Assistive Technology.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Support in the portal is based on section 1194.21(f) of the Adobe Flash Player VPAT.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	

(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	Suite360 Intelligence Hub does not permit users to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	
(I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Partially Supported	Some interface elements in the portal are not available to assistive technology.

2. Section 1194.22 Web-based Intranet and Internet Information and Applications - Detail

Criteria	Description of Support	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Tripwire Suite360 Intelligence Hub does not incorporate multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Supported	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supported	
(g) Row and column headers shall be identified for data tables.	Supported	

(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported	
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Supported	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	Text-only pages would not facilitate compliance in any areas where compliance is incomplete.
(I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	Supported	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (I).	Supported	Tripwire, Inc. Suite360 Intelligence Hub uses Adobe Flash Player extensively throughout the portal.

(n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Partially Supported	Some controls within the portal do not provide adequate information for some assistive technology users to complete.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Tripwire Suite360 Intelligence Hub does not require timed responses.

3. Section 1194.31 Functional Performance Criteria - Detail

Criteria	Description of Support	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Partially Supported	User vision is not required for installation, configuration or many administrative functions. User vision is generally required to use the portal.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Support in the portal is based on section 1194.31(b) of the Adobe Flash Player VPAT.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	

(e) At least one mode of operation and	Supported	
information retrieval that does not require		
user speech shall be provided, or support for		
Assistive Technology used by people with		
disabilities shall be provided.		
(f) At least one mode of operation and	Not Applicable	Addressed by Operating System; See 1194.21 (b); Support in the
information retrieval that does not require	Not Applicable	portal is based on section 1194.31(f) of the Adobe Flash Player VPAT.
fine motor control or simultaneous actions		portails based oil section 1194.51(i) of the Adobe Flash Flayer VFAT.
and that is operable with limited reach and		
strength shall be provided.		

4. Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Description of Support	Remarks and explanations
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	Documentation is available in multiple electronic formats including Windows Help and PDF.
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	A description of accessibility and compatibility features is available upon request.
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support services are available by both telephone and e-mail.

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Updated 03/18/2014. Tripwire regularly updates its websites and provides new information about the accessibility of products as that information becomes available.

Tripwire Enterprise

VPATTM

Voluntary Product Accessibility Template®

Date: April 25, 2014

Name of Product: Tripwire Enterprise 8.x

Summary Table Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based internet information and applications	See list below	Tripwire Enterprise applies to these criteria.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	See list below	Tripwire Enterprise applies to these criteria.
Section 1192.41 Information, documentation, and support.	See list below	Tripwire Enterprise applies to these criteria.

Section 1194.22 Web-based Internet information and applications - Detail Voluntary Product Accessibility Template

Criteria	Supporting Features
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Some images, but not all have an associated "alt" tag.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	N/A – Tripwire Enterprise does not contain multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Tripwire Enterprise use text and markup to represent information that is conveyed with color.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Tripwire Enterprise provides output reports/documents in PDF and HTML. The HTML does not require style sheets in order to view and read them.
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A – Tripwire Enterprise does not use server side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A – Tripwire Enterprise does not use server side image maps.
(g) Row and column headers shall be identified for data tables.	Tripwire Enterprise employs tags to identify column and row headers.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Tripwire Enterprise employs tags to identify column and row headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Each frame is given a "title" attribute to indicate its function.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Tripwire Enterprise is designed such that it complies with this requirement.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	N/A – Tripwire Enterprise is not a web site, it is a web based application.
(I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Tripwire Enterprise treats scripted items just like any standard object and applies appropriate text that can be read by assistive technology.

(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	N/A – Tripwire Enterprise does not employ plug-ins.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	A "label for" tag will be added to each visible field label, indicating to which input field it belongs.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Tripwire Enterprise uses a frame-based structure and hierarchy tree to avoid repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A – Tripwire Enterprise does not have time responses.

Section 1194.31 Functional Performance Criteria – Detail

Criteria	Supporting Features
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Tripwire Enterprise supports this with exceptions. Although the product may not fully meet the letter and intent of the criteria it does provide some level of access relative the use of Assistive Technology for the blind or visually impaired.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Tripwire Enterprise supports this when combined with compatible Assistive Technology, typically provided by the underlying operating system's own facility to provide audio and enlarged print output of what is displayed on its screen.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	N/A – Tripwire Enterprise does not require user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	N/A – Tripwire Enterprise does not contain audio information that is important for the use of the product.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	N/A – Tripwire Enterprise does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	N/A – Tripwire Enterprise does not require fine motor control or simultaneous actions and is operable with limited reach and strength.

Section 1194.41 Information, documentation, and support

Criteria	Supporting Features
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	End users may contact Tripwire Support at 1.866.897.8776 to request alternate formats.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	End users may contact Tripwire Support at 1.866.897.8776 to request alternate formats of this document.
(c) Support services for products shall accommodate the communication needs of endusers with disabilities.	Tripwire provides support services for its products by phone (1.866.897.8776) and can accommodate communication needs by email or in person as part of a professional services engagement.