

MongoDB Enterprise is a partnership that gets you to success faster with lower effort, cost and risk. Through consultative, proactive support we partner with you from development to production. Customers also get access to management tools, zero-downtime upgrades, disaster recovery, enterprise-grade security, OS certifications and on-demand training.



Benefits

MongoDB Enterprise enables you to be as agile and scalable as a startup while addressing the more demanding requirements of the modern enterprise. MongoDB Enterprise helps you:

- **Reduce Costs.** Support during development increases developer velocity by providing timely answers to your teams' questions. For a global telco, this helped decrease development costs by over 4x. It also reduces downtime during production. A leading company in the insurance industry found that for every hour its site was down, it lost over \$150,000 of business.
- **Accelerate Time to Market.** Increasing developer productivity by over 4x means your teams can ship code in weeks or months instead of quarters or years. The features only included in MongoDB Enterprise – such as advanced security and management – make it easier to ensure that your applications are production-ready.
- **Mitigate Risk.** The cost of downtime extends beyond the cost required to get an application up and running again and even revenue loss. It is a blemish on a company's reputation and damages customer loyalty. Access to professional support, the additional features in MongoDB Enterprise and OS certifications help ensure application stability and security.

Features of MongoDB Enterprise

MongoDB Enterprise offers customers enterprise-grade capabilities, as well as proactive support, the Customer Success Program and a commercial license.

- **MongoDB Management Service (MMS).** MongoDB Management Service (On-Prem) provides disaster recovery and monitoring to ensure robust operations.
- **Advanced Security.** Kerberos and LDAP authentication, auditing and SNMP support enable enterprise and government customers to integrate MongoDB into standard security systems.
- **On-Demand Training.** MongoDB University training for developers and DBAs is delivered in a private, secure learning environment and available online, on-demand.
- **Enterprise Software Integration.** SNMP support makes it easy to integrate MongoDB with popular management and monitoring tools, such as Nagios.
- **Certified OS Support.** MongoDB Enterprise has been tested and certified on Windows, Red Hat/CentOS, Ubuntu, and Amazon Linux to provide operational stability.

Proactive Support

MongoDB Enterprise provides access to proactive, consultative support from development to production. The same team that builds the database itself helps you throughout your entire application lifecycle. Customers can ask MongoDB experts an unlimited number of questions, 24 x 365, globally. Lastly, support includes emergency patches for MongoDB.

Customer Success Program

Through the Customer Success Program, we conduct an initial onboarding process, as well as multiple check-ins throughout the year to ensure your systems are running properly. We also keep you apprised of software updates, documentation, events, and webinars to ensure you have the resources you need to be successful.

Commercial License

Enterprises can help protect their investments with a commercial license and its associated warranty. Those with restrictions around the AGPL license or those interested in OEM applications may also prefer a commercial license.

MongoDB Enterprise Features

MongoDB Enterprise Advanced	
MongoDB Management Service	Cloud & On-Prem
SSL Encryption	✓
Red Hat Identity Mgmt Certification	✓
Kerberos & LDAP Authentication	✓
Auditing	✓
SNMP Support	✓
Platform Certifications	✓
Private, On-Demand Training	✓
SLA	1 hour
Support	24 x 365
License	Commercial
Emergency Patches	✓
Annual Price Per Server (512 GB RAM Max)*	\$10,000

*Servers with more than 512 GB of RAM require additional licenses.

Resources

For more information, please visit mongodb.com or contact us at sales@mongodb.com.

Resource	Website URL
MongoDB Enterprise Download	mongodb.com/download
Free Online Training	university.mongodb.com
Webinars and Events	mongodb.com/events
White Papers	mongodb.com/white-papers
Case Studies	mongodb.com/customers
Presentations	mongodb.com/presentations
Documentation	docs.mongodb.org

